

USER GUIDE

AL License and Trial **Management**

LIC

AL License and Trial Management handles the licenses and the trial periods of the AppLibra apps for Business Central.



AL License and Trial Management handles the licenses and the trial periods of the AppLibra apps for Business Central. This guide covers the setup, the licenses, the trial and what to do when an app cannot be used.

1. Concepts in one minute

- AL License and Trial Management is installed together with the AppLibra apps: every paid AppLibra app checks here whether it can work.
- The **trial** of an app starts on the day you save the setup of that app, and lasts one month. Saving the setup again does not restart it.
- A **license** belongs to one app, or to one module of an app, and to one Business Central environment. A license copied to another environment does not work.
- **Dependencies are included.** An AppLibra app used by another licensed AppLibra app needs no license of its own: AL Tracking, for example, when AL Catch Weight Management uses it. Used directly, the app needs its own license.
- **Purchased licenses** arrive by themselves: a daily update brings them into the environment.
- **License Setup (LIC)** holds the license key of the environment and the start of the expiry reminders. It is created the first time the page is opened.
- When an app cannot be used, the message names the app with its tag and says what is missing and where to find it.

2. Prerequisites

- Business Central 28.0 or higher (Cloud/SaaS).
- The dependency installed: **AL Role Center**.
- Permissions: two assignable permission sets. Give **ALPLIC-USER** (AL License - User) to every user of an AppLibra app: it covers the license checks, the trial, the reminders and the read-only license pages. Give **ALPLIC-ADMIN** (AL License - Administrator) to whoever manages the licenses: it includes the user role and adds License Setup (LIC), the removal of a license and the update on demand. A user who opens License Setup (LIC) without the administrator role gets a permission error, which is the expected behaviour.
- Users who had the previous permission set **AL License** keep their access: the update moves to **ALPLIC-ADMIN** both the user assignments and the inclusion of the old set in your own permission sets, including those created from user groups. One thing is left to do by hand: if the old set was among those given automatically to new users by license, replace it with **ALPLIC-ADMIN** in the license configuration.

You reach the app from **Tell Me**: search a page name, for example "License Setup (LIC)", or simply the tag "LIC" to list every page of the app. The pages are also in the **License and Trial Management (LIC)** group of the Business Manager, Administrator and AppLibra role centers, and License Setup (LIC) is listed in **Manual Setup**.

3. Setup

3.1 Open License Setup (LIC)

Open **License Setup (LIC)**. The first time, the page creates the setup with its default values, and from that moment the daily update can bring in the licenses you purchase. Until then, administrators get a notification that asks to complete it.

License Setup (LIC): the license key and the start of the reminders

3.2 License key

The **License Key** identifies your environment with the AppLibra license service. It normally arrives by itself with the first license update after a purchase. If AppLibra gives it to you directly, enter it here. **Remove License** removes the key from the environment. Users who are already working notice a removed key or license within ten minutes.

On Business Central on-premises, the key can be edited only when data encryption is enabled: **Data Encryption Management** opens the standard page.

3.3 Reminders

Reminder start date formula decides when the reminders before the expiry of a license start. The default is -7D: a reminder a day during the last seven days. With -1M the reminders start one month before the ending date. Leave the field empty to turn the reminders off.

3.4 Daily update

When AL License and Trial Management is installed, it creates a job queue entry that updates the licenses every day, in the morning. If the entry was deleted, **Create Job Queue Entry** creates it again. **Populate JWT Data** restores the default connection to the AppLibra license service.

4. Licenses

4.1 Licenses (LIC)

Licenses (LIC) lists the licenses of the AppLibra apps installed on the environment: app, module, starting and ending date, users. From the list:

- **Update Licenses** reads the licenses again and updates their users and ending date;
- **Check Licenses** checks the selected licenses and shows whether each one is valid;
- **Check License Key** shows whether the license key of the environment is set;
- **Refresh License List** brings in the licenses purchased for the environment, like the daily update.

App Name	Module Id ↑	Module Name	Starting Date	Ending Date	User Count
→ AL Document Template	0		9/16/2026	10/15/2026	0
AL Tracking	0		9/17/2026	10/16/2026	0
AL Commissions	0		9/17/2026	10/16/2026	0
AL Combine Shipments	0		9/16/2026	10/15/2026	0

Licenses (LIC): the licenses of the installed AppLibra apps

4.2 License Card (LIC)

The card shows one license: users, technical users, active users and the dates. **Check License** tells whether the license is valid. **License Subscriptions (LIC)** opens the history of the subscriptions of the license, where **Activate License Subscription** makes a subscription the active one.

Dynamics 365 Business Central Environment: bc28-w1

License Card (LIC)

AL Combine Shipments

Update License Check License Remove License Related Automate Fewer options

General

App ID	{a72e1f79-c988-438c-84c0-fc71a583e62a}	Ending Date	10/15/2026
App Name	AL Combine Shipments	User Count	0
Module Id	0	Technical User Count	0
Module Name		Active Users	3
Starting Date	9/16/2026	Tenant ID	

License

License Key

License Card (LIC): users and dates of a license

4.3 Role center

The **Licenses (LIC)** cue of the AppLibra role center counts the active, expiring and expired licenses; a click opens the licenses. **Update Licenses (LIC)** runs the license update at once. An expiring license is one whose reminders have started.

Dynamics 365 Business Central Environment: bc28-w1

CRONUS International Ltd. | < Setup Foundation (FND) **License and Trial Management (LIC)** Tracki > | A PA SO

Setup Lenses (LIC) Update Licenses (LIC) License Information (LIC)

Want to explore more AppLibra solutions to handle your business?

Licenses (LIC)

Active Licenses	Expiring Licenses	Expired Licenses	 Update Licenses (LIC)
4	0	0	
> See more	> See more	> See more	

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The AppLibra role center with the Licenses (LIC) cue and the License and Trial Management (LIC) group

5. Trial and purchase

1. Install the AppLibra app: AL License and Trial Management comes with it.
2. Open the setup page of the app and save it: the trial starts on that day and lasts one month.
3. At the next sign-in, a welcome notification can show the ending date of the trial.
4. From seven days before the end, a reminder a day tells how many days are left and how to contact AppLibra.
5. When you purchase, the license arrives with the next daily update, or at once with **Update Licenses (LIC)**.
6. When a trial or a license ends without a renewal, the app stops with a license message.

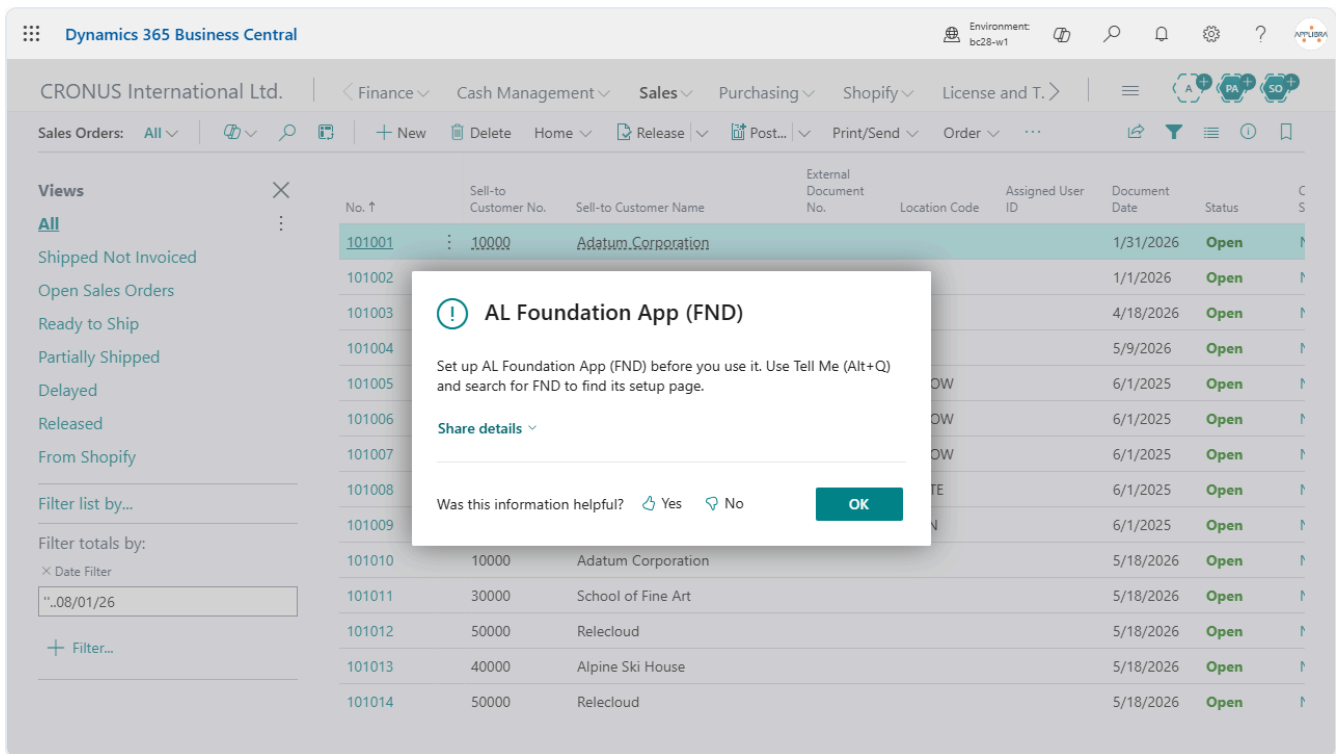
Apps made of modules, such as AL Bridge, license each module separately: every module has its own trial and its own license.

An AppLibra app used by another AppLibra app runs under the license of the app that uses it, trial included. Its own trial and license matter only when you use it directly.

6. When an app cannot be used

AL License and Trial Management stops an app only when a user works with it, and the message says what to do.

- **"Set up <app> (<TAG>) before you use it"**: the app has no license yet because its setup was never completed. The message names the app with its tag, the same tag its pages carry: search for the tag with **Tell Me** (Alt+Q), open the setup page of the app, complete it and save it, and the trial starts.
- **"The license of <app> cannot be verified because AL License is not set up"**: the app has a purchased license, but License Setup (LIC) was never opened. Choose **Open License Setup (LIC)**, then update the licenses.
- **"The license of <app> cannot be verified because the license key of this environment is missing"**: open **License Setup (LIC)** and enter the key, or contact AppLibra.
- **"The License is not correct for the app"**: the license is not valid for this environment, or it has expired. Check it from **Licenses (LIC)** and contact AppLibra to renew it.



The screenshot shows the Dynamics 365 Business Central interface. A modal message titled "AL Foundation App (FND)" is displayed over a table of sales orders. The message states: "Set up AL Foundation App (FND) before you use it. Use Tell Me (Alt+Q) and search for FND to find its setup page." Below the message is a "Share details" link and a feedback section asking "Was this information helpful?" with "Yes" and "No" options, and an "OK" button.

No. ↑	Sell-to Customer No.	Sell-to Customer Name	External Document No.	Location Code	Assigned User ID	Document Date	Status	C S
101001	10000	Adatum Corporation				1/31/2026	Open	↑
101002						1/1/2026	Open	↑
101003						4/18/2026	Open	↑
101004						5/9/2026	Open	↑
101005						6/1/2025	Open	↑
101006						6/1/2025	Open	↑
101007						6/1/2025	Open	↑
101008						6/1/2025	Open	↑
101009						6/1/2025	Open	↑
101010	10000	Adatum Corporation				5/18/2026	Open	↑
101011	30000	School of Fine Art				5/18/2026	Open	↑
101012	50000	Relecloud				5/18/2026	Open	↑
101013	40000	Alpine Ski House				5/18/2026	Open	↑
101014	50000	Relecloud				5/18/2026	Open	↑

The message of an app that has not been set up yet, with its name and tag

Nothing is ever blocked at sign-in or in background tasks: the reminders and the notices arrive as notifications, and the daily update waits until License Setup (LIC) is completed.

7. Troubleshooting

- **The trial did not start:** the trial starts when the setup of the app is saved. Open the setup of the app from Tell Me, or from **Manual Setup**, and save it.
- **A purchased license is missing:** open **License Setup (LIC)** once, then run **Update Licenses (LIC)**. If it is still missing, contact AppLibra with the name of the environment.
- **No reminders:** check **Reminder start date formula** in License Setup (LIC); an empty formula turns the reminders off.
- **Permission errors:** assign **ALPLIC-USER** to every user of the AppLibra apps and **ALPLIC-ADMIN** to whoever manages the licenses.

For help: <https://applibra.com/contactus>.